



4XTRA Computing Services

Our Services are provided by a highly focused alliance of companies specialising in the development and support of computing systems for large and small demanding organizations. We have installed and maintained systems and trained users in areas as various as schools, hospitals and the demanding money markets and insurance sectors.

Our relationships have not ended with the delivery of a solution, but have continued with support and development of the products in daily operation, to the continuing benefit of our clients.

Based on our experience with this broad spectrum of clients, we are able offer a flexible service which enables all our customers to focus their energies where they rightfully belong – on their own business activities.

Our Services are designed to make your daily processes streamlined and efficient. They include technical support, software upgrades, on-line knowledge base and hardware maintenance. Our service is offered on a subscription basis with terms to fit your requirements, without any hidden charges. With a guaranteed response and a convenient point of contact, you will always get the help you require - and a little extra.

Consultancy Services

Close ties with other developers and associates enable us to field a wide range of skills and expertise not normally available to in house IT departments. In addition to specialist expertise we can provide your organisation with resource for:

- Business and Systems analysis
- Project management
- Programming services
- Network management
- Facilities Management
- Support/Help Desk
- Education & Training

Development Services

We utilise a well-rounded package of development tools and methods, refined continuously for over 20 years, to produce high quality products and solutions. Our approach is to implement solutions that have a minimum impact on business practice, but which can be swiftly tailored to respond to the inevitable changes in business activity and market climates.

Agile methods are used to deliver early returns for minimum investment by producing and implementing working solutions at the earliest opportunity according to business priorities. Robust and stable solutions are achieved using the rigorous techniques of internationally recognised quality standards.

Support Services

We have for many years provided support services which encompass:

- Installation, maintenance and 24 hour remote support
- Telephone hot-line and on-site support
- On-line software upgrades and documentation
- Knowledgeable development and support staff

4XTRA

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