



EveriWare – ISO 9000

EveriWare ISO 9000 is a comprehensive Internet-based Quality Management System to enable all your services to be certified to ISO 9001 standards.

Our own installation of **EveriWare ISO 9000** is configured as an IT project management system. Designed to be lightweight and suitable for use with agile developments, it still has a full range of facilities for all business procedures and project life-cycle processes. Strict access controls provide different views for administrators, developers and client staff.

- Organisation definition for clients and suppliers, which maintains contact details for departments and individuals. It manages documents such as Contracts and Client Policies, Confidentiality Agreements, Debriefs and Reviews. This streamlines and reduces the project administration burden, while maintaining ISO 9000 standard documentation.



- Rich suite of Project management tools: Requirements, Process and Data Definitions; automatic CRUD analysis; support for Agile Draw diagramming; Development Task Scheduling; Module Definition and Code Repository.

- Incident reporting and change requests may be submitted and tracked remotely by client personnel

- All events, meetings and activities are shown on a public calendar.

- Time-sheet entry for project activities with automatic feed to our Web based billing system

- On-line forms: for Human Resources (Staff appraisals, Training Records, Job Descriptions); Facilities Management (Asset Registers; Risk Analysis; Infrastructure Descriptions); Outsourcing (Supplier Assessment and Reviews); and all other aspects of system delivery.

- Input through an email gateway to log conversations to relevant processes.

- System status displays and full searches on knowledge base forum, task activities, meeting minutes, progress on schedules, incidents and change requests.

ISO Certification

Our ISO 9000 processes are compliant with the PCG ISO 9001 scheme. Please see <http://www.pcgqs.org.uk> for further details.

This scheme is used to certify all of our own products and services.



It can do the same for your organisation

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